

ALUFLEX QUALITY POLICY

The company management has formulated a quality policy that forms the basis of how the concept of quality is defined and how it is intended to be perceived within the organization.

“We shall carry out our assignments so that the finished product meets our customers’ requirements, expectations, and needs, and is delivered within the agreed timeframe. We work continuously to improve our operations by encouraging employees to contribute improvement proposals. During management reviews, goals, audit results, and the work related to corrective and preventive actions are analyzed.”

To achieve this policy, our overall objectives are to:

- Execute assignments, from the customer’s perspective, using the right technical solutions and ensuring sound financial performance.
- Deliver products to the right customer at the right time.

The quality of the assignments undertaken by AluFlex is primarily based on the following prerequisites:

- The competence, experience, and ability of our personnel to understand customer needs.
- Agreement between the AluFlex representative and the customer on all applicable conditions before the assignment begins.
- Well-prepared documentation that is clearly understood by everyone involved.

AluFlex has defined a number of concrete, measurable objectives based on the content of the quality policy. The results of these objectives are measured regularly. The need for expanding the number of objectives or revising existing ones is evaluated on an ongoing basis.